Niagara Regional Police Service

City of Welland

NRPS MISSION STATEMENT

The Niagara Regional Police Service is dedicated to serving and protecting residents and visitors within the Regional Municipality of Niagara.

In partnership with the community, we shall provide quality policing services with integrity, diligence, and sensitivity.

POLICE PROGRAMS IN NIAGARA

Chief's Office

Chief's Office – Corporate Administration

- Deputy Chief Community Services
- Deputy Chief Operational Services
- Deputy Chief Support Services
- Corporate Communications
- General Counsel
- Strategic Planning and Innovation

Emergency Services

- Emergency Management and Planning
- Emergency Operations
- Emergency Response
  - K9
  - Marine
  - Emergency Task
  - Explosive Disposal

Operational Services

- Duty Office
- Communications
- RTOC

Community Services

- Frontline Patrol/Detective Offices
- Community Oriented Response and Engagement (CORE)
  - Indigenous Liaison
  - Equity, Diversity & Inclusion
- Traffic Management & Road Safety

Investigative Services

- Investigative Support
  - Special Victims
    - Domestic Violence
    - Sexual Assault
    - Child Abuse
    - Human Trafficking
    - Offender Management
  - Forensic Services
    - Internet Child Exploitation (ICE)
    - Technological Crimes
- Major Crime
  - Homicide
  - Polygraph
  - Fraud
  - Crimestoppers
- Special Investigative Services (SIS)
  - Intelligence
  - Major Drugs & Gangs
  - Opioid Enforcement and Education
  - Covert Operations
  - Mobile Surveillance
  - Joint Forces Operations

POLICE PROGRAMS IN NIAGARA CONTINUED

Operational Support and Projects

- Courts and Prisoner Management
  - Digital Evidence Management
- Records and Information Management
- Evidence Management

Executive Services

- Professional Development
  - Training
  - Labour Relations
- Member Support Unit, Service Psychologist
- Professional Standards Unit
- Policy & Risk Management

Human Resources

- Member Health and Wellness
  - Disability Management
  - Health and Safety
- Talent Acquisition and Development
  - Recruiting
  - Career development
  - Talent Acquisition
- Total Rewards and HR Systems

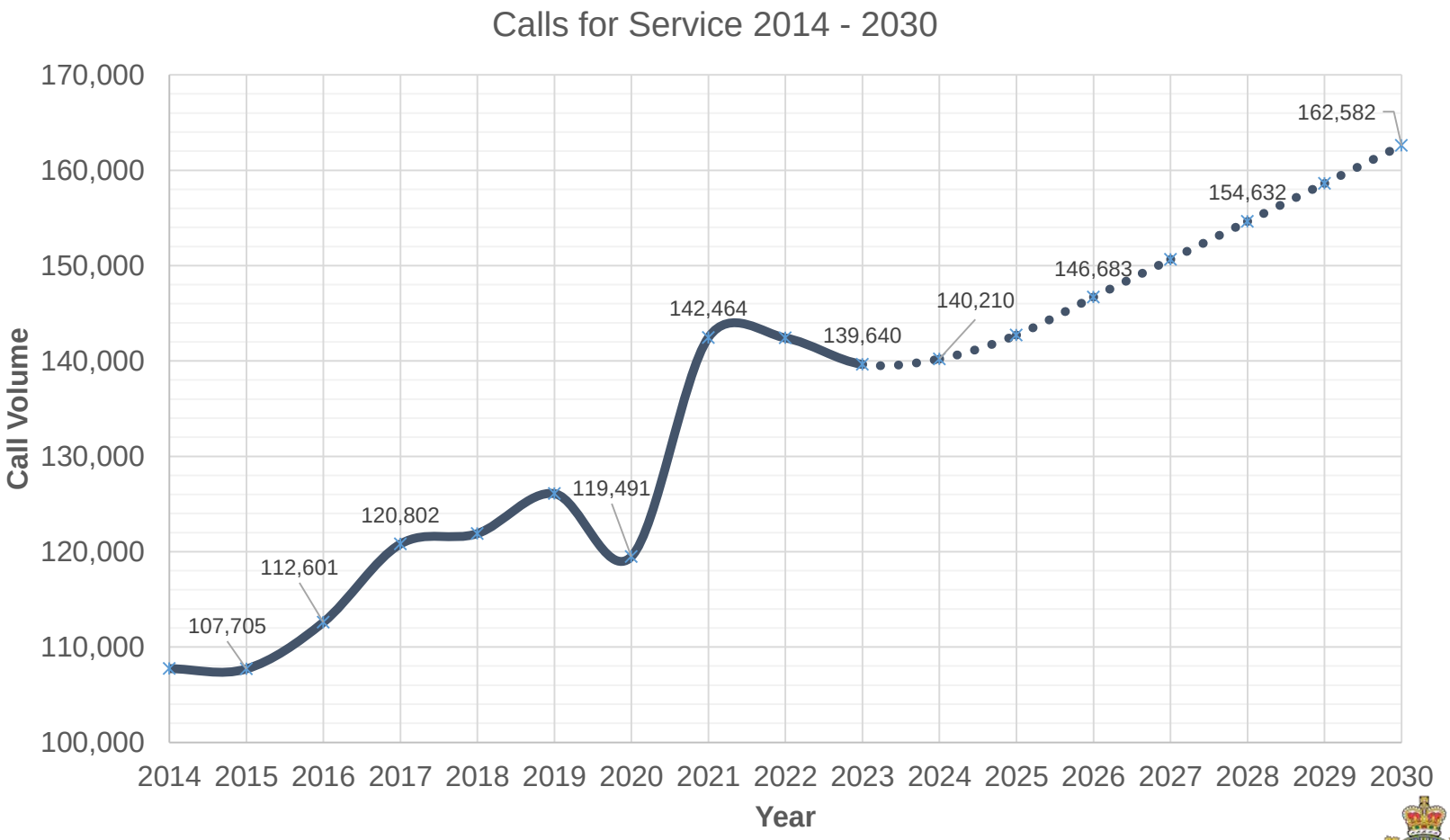
Technology Services

- Technology Systems
- Public Safety Radio
- IT Network & Support

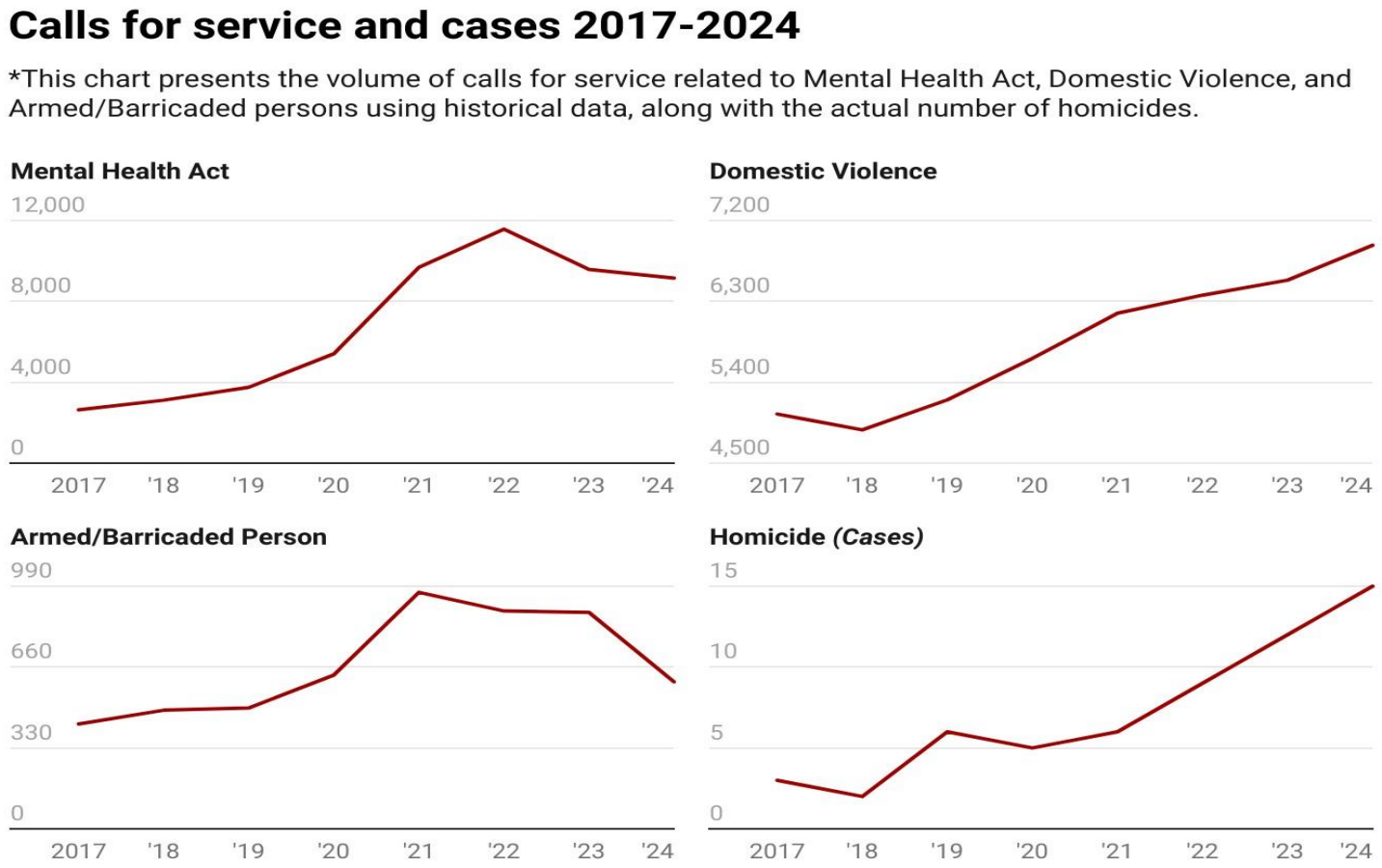
Finance and Asset Management

- Material Management
  - Quartermasters
  - Facilities
  - Fleet
- Finance

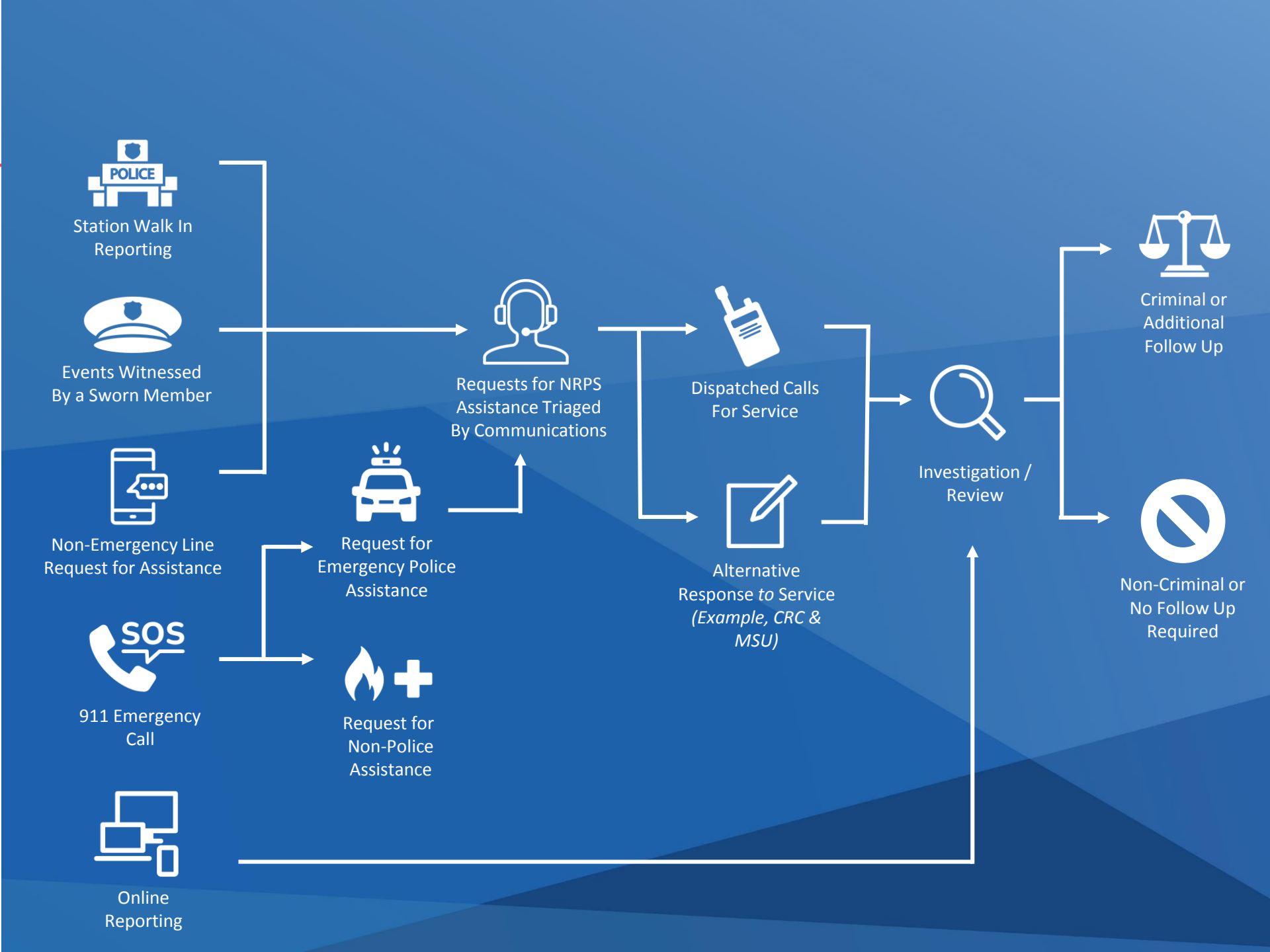
CALLS FOR SERVICE (BY YEAR)



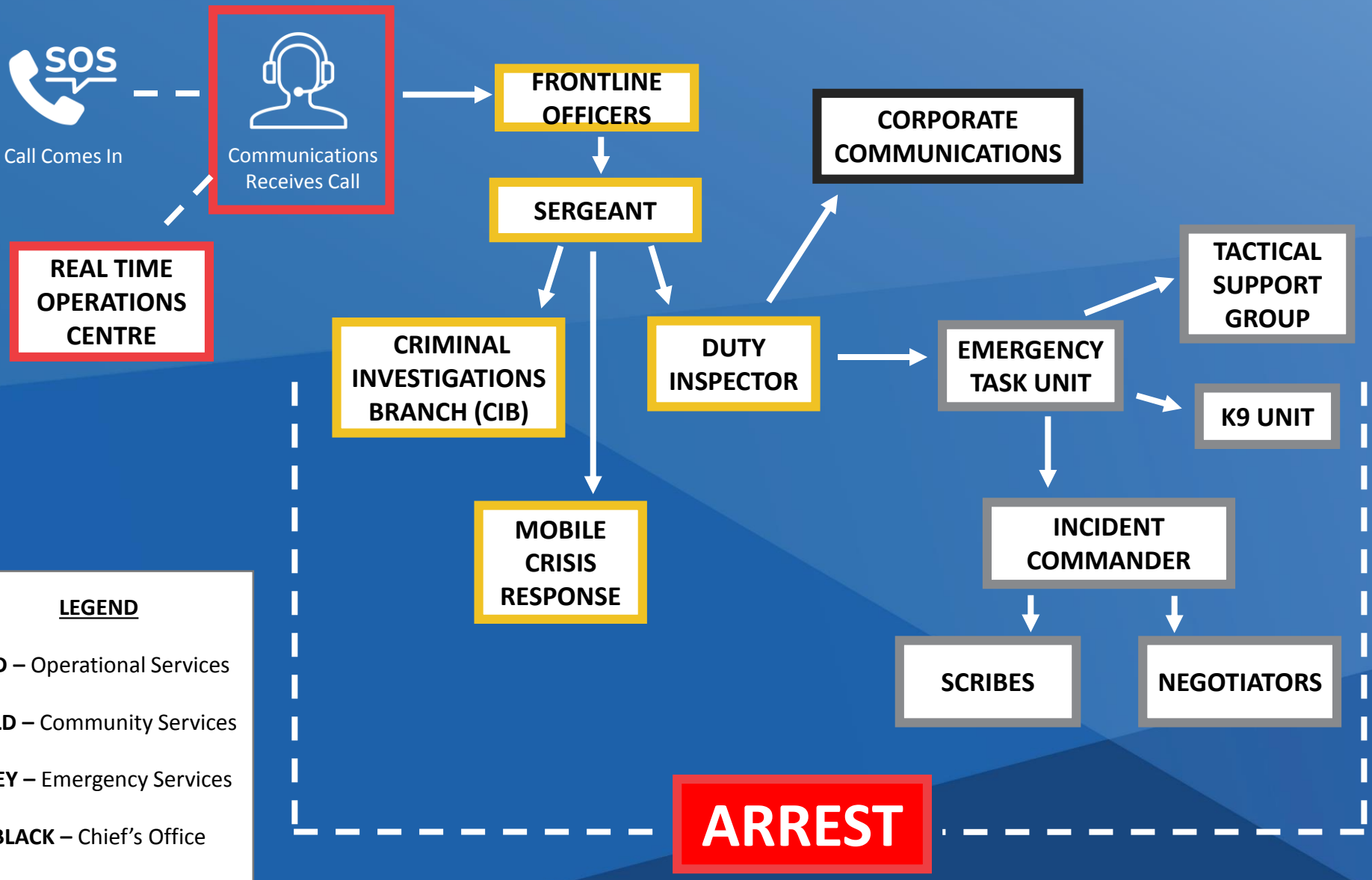
CALLS FOR SERVICE AND CASES 2017-2024*



For Homicide (Cases): Statistics Canada. Table 35-10-0071-01 Number and rate of homicide victims, by Census Metropolitan Areas **DOI:** https://doi.org/10.25318/3510007101-eng


POLICE
Station Walk In Reporting
Events Witnessed By a Sworn Member
Non-Emergency Line Request for Assistance
SOS
911 Emergency Call
Online Reporting
Request for Emergency Police Assistance
Request for Non-Police Assistance
Requests for NRPS Assistance Triaged By Communications
Dispatched Calls For Service
Alternative Response to Service (Example, CRC & MSU)
Investigation / Review
Criminal or Additional Follow Up
Non-Criminal or No Follow Up Required

ANATOMY OF A CALL



LEGEND

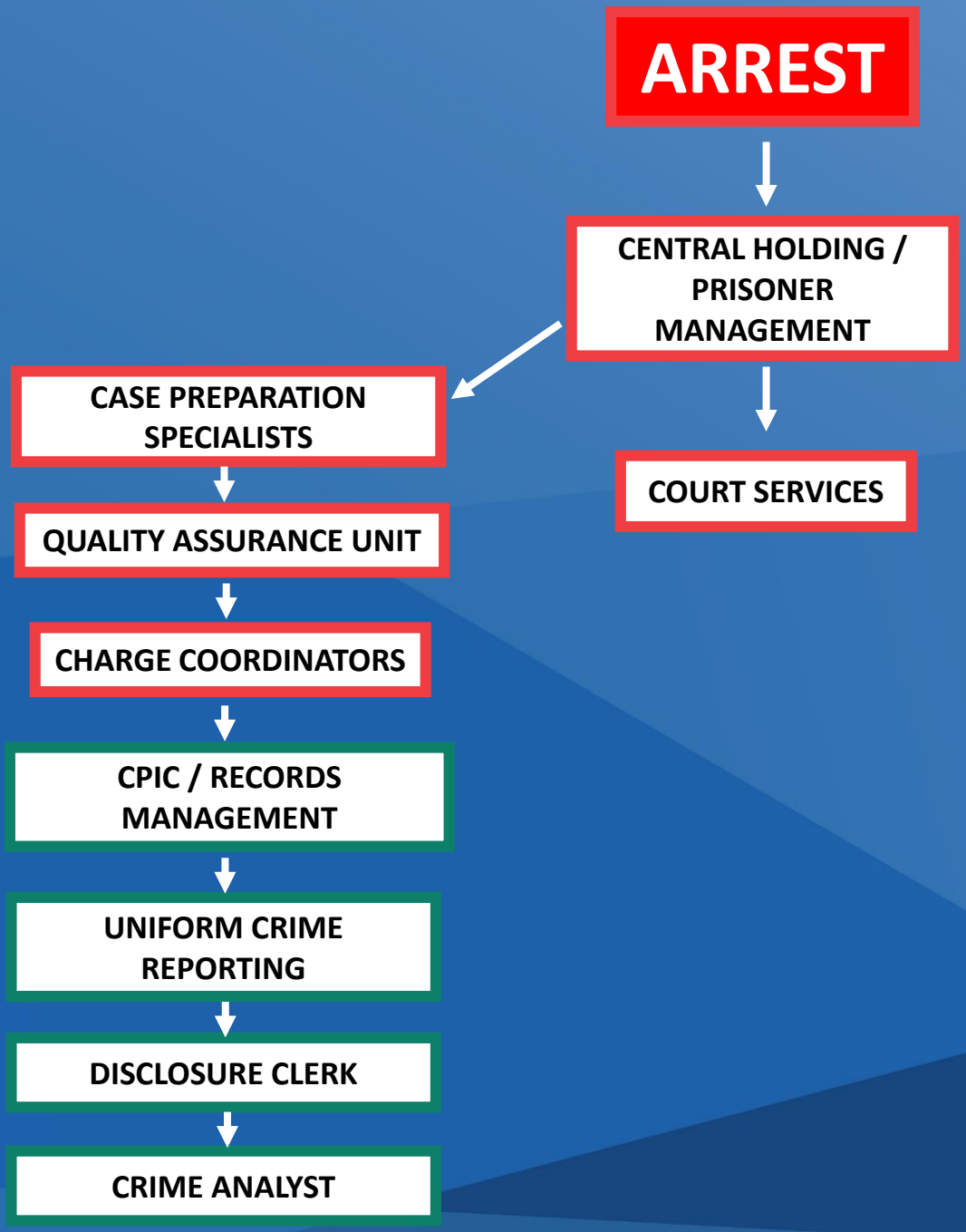
RED – Operational Services

GOLD – Community Services

GREY – Emergency Services

BLACK – Chief's Office

GREEN – Operational Support and Projects



LEGEND

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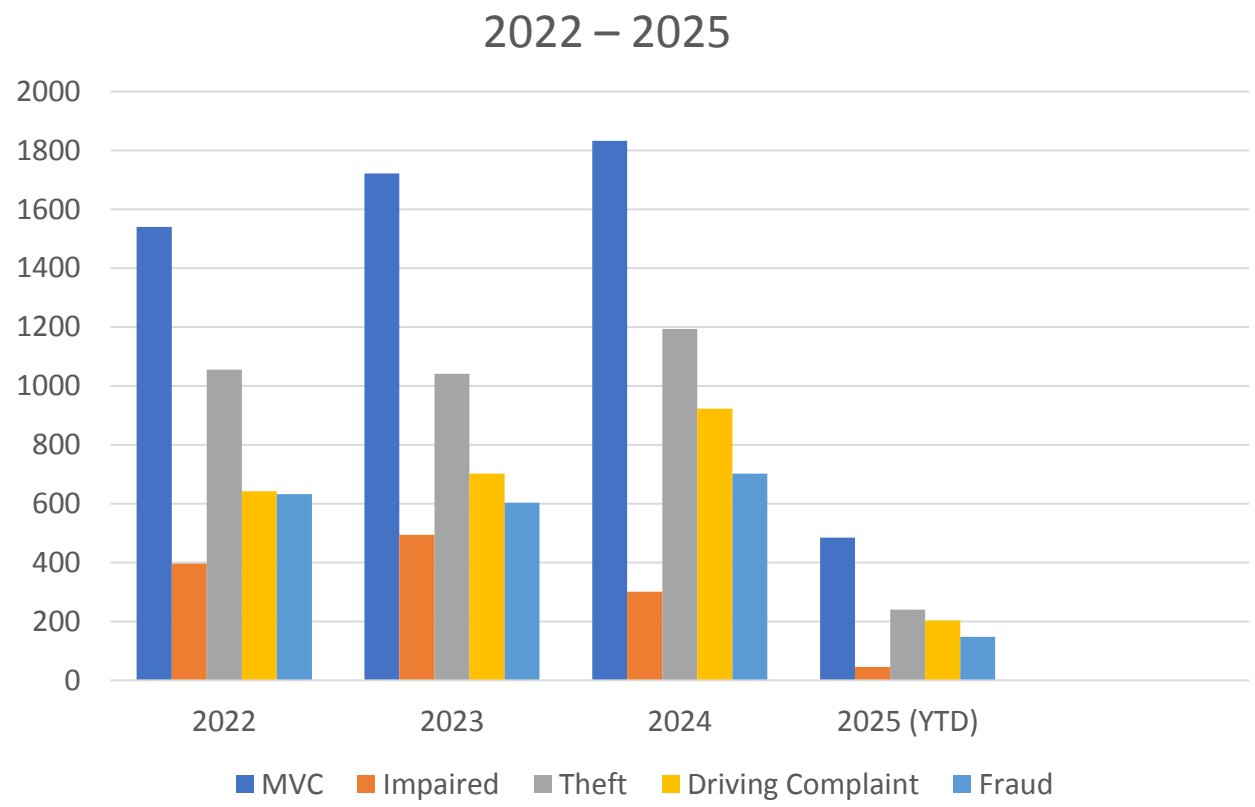
WELLAND TOP CALLS FOR SERVICE



WELLAND TRAFFIC/SPEED ENFORCEMENT

- 1513 Provincial Offence Notices issued in 2024 related to speed violations, along with 424 warnings

- Focused Speed Enforcement
  - Proactive patrol focus on rural areas

- Collaborative partnership with Niagara Region “Vision Zero”
  - Aims to make roads safer and eliminate injuries/fatalities across the Niagara Region

- Community Safety Zones
  - Rice Road (Regional Road 54) between Quaker Road and Woodlawn Road
  - Prince Charles Drive North (Regional Road 54) between Lacy Avenue and First Avenue

RTOC OBJECTIVE

Increase community safety and the effectiveness of police response in the City of Welland by:

1. Expansion of RTOC CCTV cameras in Welland
2. Federating City of Welland security systems with RTOC

RTOC
WHAT WE DO

- Access to approximately 500 Cameras. NRPS Controls over 85 cameras.

RTOC RESPONSIBLE FOR

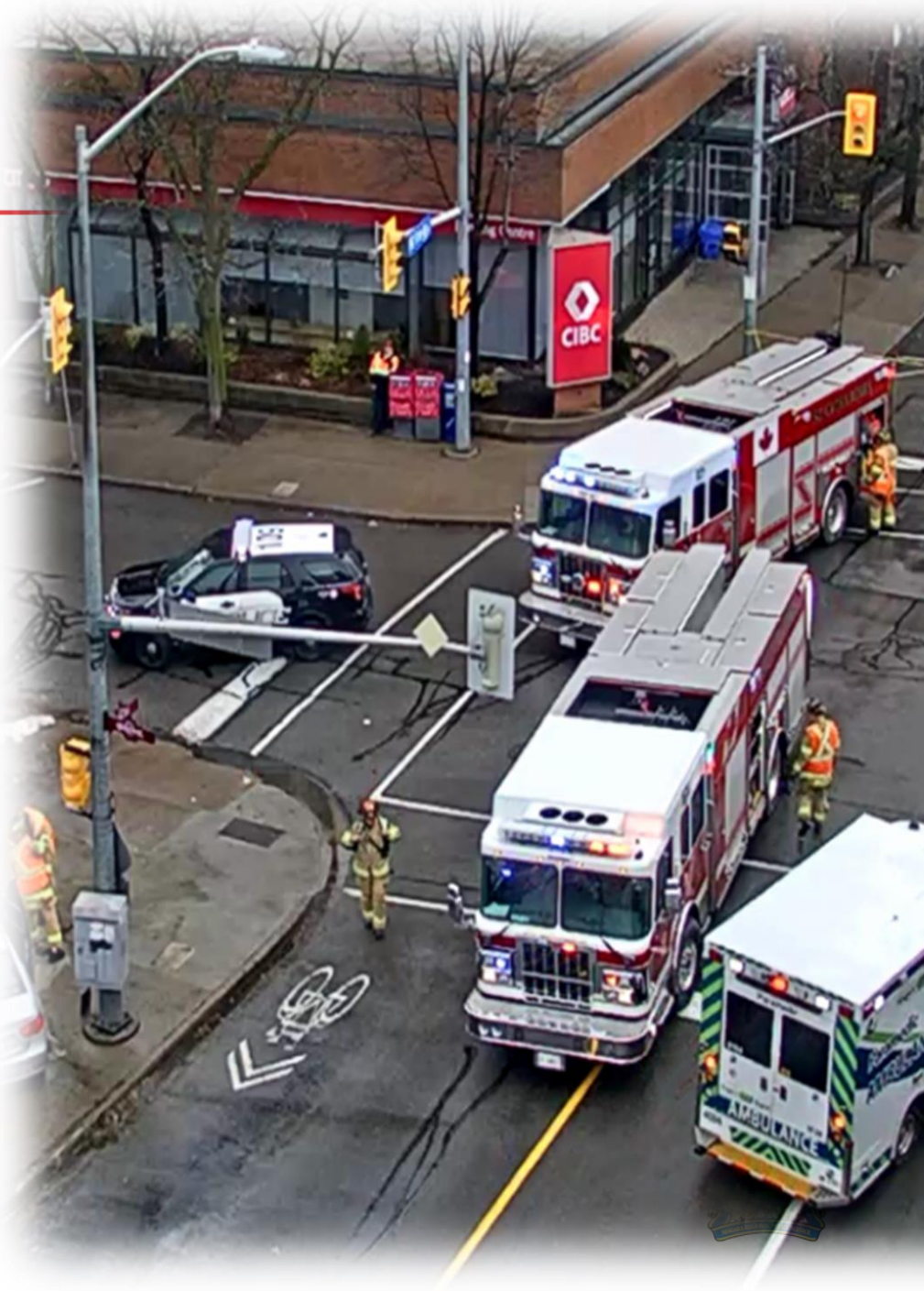
Maintaining situational awareness

Monitoring and assisting on calls for service

Accessing CCTV cameras to assist with emerging events

Searching all available databases

Conducting open-source queries



FEDERATING CITY SECURITY SYSTEMS WITH RTOC

From City Security System Cameras

To NRPS RTOC

Technical requirements

- Federation Between VMS
- Firewall requirements
- Network capacity requirements

WHAT THE NRPS RTOC DOES NOT DO

- Monitor or access cameras unless a call for service is initiated, ie. 911 call
- NRPS does not store footage: Partner agency retains/stores all video, RTOC does not have access to stored video.
- Investigations requiring footage from City of Welland security cameras would make requests for copy of footage as normal.
- Federating is not security monitoring, and it does not replace existing security measures.

CRIME PREVENTION & COMMUNITY ENGAGEMENT

- Lock it or Lose it campaign
- Park and Premise Checks
- Downtown Foot Patrol

QUESTIONS?